

Corsair Offers Immediate Over-the-Counter Warranty Replacement

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Corsair Memory announced the inclusion of Delhi into its Express Warranty Service program. Corsair Express Warranty Service offers immediate over-the-counter product replacement for Corsairs most popular DRAM, PSU and USB products aimed at the PC enthusiast and gaming markets. With the opening of Delhi, Corsair now offers its immediate replacement at three centres nationwide including Bangalore, Cochin and now Delhi for its fast moving products like VS, CMX and Voyager.

In conjunction with Kaizen Infoserve, Corsair offers service and warranty across 23 centers nationwide. A dedicated team of service representatives is on-hand to respond to replacement and technical queries relating to Corsair memory modules, USB drives and PSUs through our toll free number at 1800 425 54 64.

Corsair is seeing tremendous sales growth in the Northern region and thus wanted to reward our loyal sales channel with immediate replacement warranty commented Shane Dennison, Corsair Asia Sales Manager. The expansion of the Delhi Centre will also mean Corsair will able to improve warranty service turn-around time to surrounding cities like Chandigarh, Jaipur etc. under 4 days. Would like to thank the Kaizen Infoserves team on the achievement of TAT across the country.

Kaizens philosophy and focus is on speed and deliverance of value added services making it competitive for the enterprises. Speed enables all partners to position their product with extra mile of advantage vis-vis the competition, Corsairs warranty replacement turn-around times are now under 5 days for 91% of cases nationwide commented M.A Mannan, Corsair India country Manager. Delhi Express Service will further enhance these already fantastic numbers and clearly demonstrates that Corsair leads the DRAM, USB, PSU industry in terms of service offered in India.

Commitment to customers is the key to our success and this tie-up is the fruit of our commitment to the customers and channel community. At Kaizen we continuously harness our deliverables, said Murali Krishnan, Head, Kaizen Infoserve.

Corsair products are distributed in India by national distributors Tirupati Enterprises and Inspan Infotech.