



Corsair Memory has expanded its Express Warranty Service programme with the inclusion of Delhi. The service offers immediate over-the-counter product replacement for Corsair's DRAM, PSU and USB products. With the opening of Delhi, Corsair now offers its immediate replacement at three centers nationwide, including Bangalore, Cochin and now Delhi for its fast moving products like VS, CMX and Voyager.

In conjunction with Kaizen Infoserve, Corsair offers service and warranty across 23 centers nationwide. A dedicated team of service representatives is on-hand to respond to replacement and technical queries relating to Corsair memory modules, USB drives and PSUs through toll free number (1800 425

54 64) and email address ([indiaservice@corsair.com](mailto:indiaservice@corsair.com)), the company said.


"Corsair is seeing tremendous sales growth in the northern region, and thus wanted to reward our loyal sales channel with immediate replacement warranty. The expansion of the Delhi center will also mean Corsair will be able to improve warranty service turn-around time to surrounding cities like Chandigarh, Jaipur, etc. under four days," said Shane Dennison, Corsair Asia Sales Manager.

MA Mannan, Corsair India Country Manager, said, "Speed enables all partners to position their product with extra mile of advantage vis- -vis the competition, Corsair's warranty replacement turn-around times are now under 5 days for 91 percent of cases nationwide. Delhi Express Service will further enhance these already fantastic numbers and clearly demonstrates that Corsair leads the DRAM, USB, PSU industry in terms of service offered in India."

"Commitment to customers is the key to our success and this tie-up is the fruit of our commitment to the customers and channel community. At Kaizen we continuously harness our deliverables," said Murali Krishnan, Head, Kaizen Infoserve.

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